

Understanding the billing process

Your child's dentist will perform their dental surgery at Children's Minnesota. This guide is designed to help you understand what to expect during your child's procedure and how billing works. If you have any questions, please don't hesitate to ask us.

Your child's procedure and who bills what

When your child has a dental procedure at Children's Minnesota, you'll receive a few different bills. This is because multiple providers and services are involved in your child's care. Think of it like putting together a puzzle — each piece represents a different part of the overall cost.

- **Your dental office:** You'll get a bill from your child's dentist for the dental work they perform.
- **Children's Minnesota:** The hospital (Children's Minnesota) bills your medical insurance for the use of the operating room and other hospital services.
- **Anesthesia:** You'll receive a separate bill from an independent group of clinicians who provide and monitor the anesthesia (the medicine that helps your child sleep and feel no pain during surgery).

Understanding your bills and insurance

It's important to know that these are all separate charges. Here are some key things to keep in mind:

- **Prepayments:** If you made a prepayment to your dental office, it only covers their services. It does not cover any costs from Children's Minnesota (hospital) or anesthesia group.
- **Cost estimates:** Your dental office's estimate does not include Children's Minnesota (hospital) or anesthesia fees. For an estimate of surgical services provided at Children's Minnesota, please call 952-992-5627.
- **Insurance coverage:** Since the procedure is happening in a hospital setting, we bill your medical insurance instead of your dental insurance. We highly recommend you contact your medical insurance provider beforehand to understand what they will cover and what your out-of-pocket costs might be. Your dentist can give you a treatment plan with special codes to share with your insurance provider.

FINANCIAL ASSISTANCE AND BILLING QUESTIONS

We want to make this process as smooth as possible for your family. If you have questions about costs, we're here to help.

Financial assistance: Children's Minnesota offers financial help for families who qualify. To learn more, please call 612-813-6432.

Questions about your bill: If you have any questions about a bill you've received, please contact our billing office at 952-992-5650.